

Absence Management Testimonials



- * I have been very pleased with the assistance I have received from staff at CCM. The nurse case manager worked diligently with the physician's office to move the surgery authorization along and start the recovery process as soon as possible. She also was willing to work to set up PT, and always willing to offer any assistance in any way possible. Thank you!*
- * I have been so pleasantly surprised with the attention I have received from the new case manager - she has been so helpful with explaining this process to me. I really don't know what I would have done without her help!!!*
- * My case manager and adjuster have been amazing throughout my whole ordeal. After suffering a traumatic injury at work both the physical and mental recovery has been a long and overwhelming experience. Recovering from PTSD and depression following the injury was something that I did not expect nor did I recognize the symptoms. The case manager immediately identified the problem and got me the help I needed. To say she saved my life is an understatement and something she probably does not even realize. Her kind words and always checking on how I was doing helped me through the mental aspects of my injury. My nurse even took time away from her own family to speak with me and help me with anything I needed. As I continue to recover I am truly grateful that the nurse and adjuster are employed by your company. My family and I are forever grateful to them.*
- * Our Nurse Case Manager is doing a great job. She does everything as expected and goes above and beyond in trying to get us the information we need from providers. We value her opinion and she has helped us tremendously with reviewing treatment authorizations and getting employees back to work quickly.*
- * Regarding the claims I handle, the nurse case managers at CCM are on top of all issues and prompt with supplying information and responding to any inquiries. This makes my job as a busy Workers' Comp adjuster that much easier.*
- * My nurse case manager was very helpful in her explanation to me. She answered my questions and got back to me in a timely manner.*



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- ✱ *I had a work injury many years ago and have been "fighting" the system since to get the treatment that I need. Unfortunately, I had to stop working back in 2009 because of the injuries I sustained; however, that did not change the fact that I still needed medical treatment. About one year ago I was diagnosed with narcotic bowel due to all the pain meds I have taken over the years which required me to stop taking all pain meds. This was a difficult transition but something that had to be done. I contacted the insurance company about a month ago because my pain has significantly increased at which time my case was referred to the CCM nurse. She has gone out of her way to help me get the medical treatment I need and try to find alternative ways to manage the pain. I have scheduled an appointment for spinal decompression and a consultation for a spinal cord stimulator. This nurse has been a tremendous support to me when I thought I had no other options or nobody in my corner. Chronic pain consumes your life and I now see some light at the end of the tunnel. I will remain in contact with her because I couldn't have done this without her. Thank you so much.*
- ✱ *The CCM nurse did an excellent job for me.*
- ✱ *The nurse was wonderful. She contacted me several times during my absence and was very helpful. She really raised my spirits through a difficult time for me. You are very lucky to have her on your team! Thank you all.*
- ✱ *The nurse helped me so much, she listened and was compassionate with my health issues and needs and had a lot of concern for me. She went beyond just getting me answers, she had to do a lot of research and inquiring about the medication I needed, as well as getting involved with my supervisor. She was in contact with me daily concerned on how I was doing and also to keep me updated. I'm still in contact with the nurse and she still checks on me I find this so comforting and I know that if I need guidance or help she will always be there. I thank you for everything and will be checking in soon. Once again thank you for being that compassionate person that you are I'm glad you were my care manager.*
- ✱ *The nurse that has been calling us is the most wonderful, encouraging person that I think I have ever met in my 70 years. She has been a friend to our family. Not just advising but a friend. I count her as one of my dearest friends and I can't thank you enough for sending her our way. She is amazing. Thank you so much.*
- ✱ *My representative was wonderful. I didn't even know this service existed. It's nice to know when you're recovering from surgery and unable to make all of the calls needed, someone can be your advocate. The nurse took all of the worry from my shoulders.*
- ✱ *The nurse was very helpful and concerned in my recuperation making suggestions that aided in my healing process of my ankle.*
- ✱ *My experience with Corporate Care was wonderful! I could not be more pleased.*



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